Requesting New Links
For the Texas A&M University USCMS Tier 3 Site

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This guide will show you how to request a connection with another Tier in the GRID.

(For more details about Savannah go to the Savannah Tickets Guide)
Go to http://savannah.cern.ch/ and make sure to login. Once logged in, make a search (on the left-hand side of the webpage) for “cmscompinfrasup”. This will take you to the CMS Computing Infrastructure Support Savannah webpage. Once there, move your mouse pointer over “Support” in the upper bar on the webpage and once the drop down menu appears, select “Submit”. This will take you to the actual Savannah ticket request page.

Please select the following for each field:
Category: Data Transfers
Severity: 3 – Normal
Privacy: Public
Site: T3_US_TAMU

Under “Summary”, write a one sentence description (e.g., “PhEDEx link between *sitename* and T3_US_TAMU), and in the original submission write a short description of the request.

Do not forget to cc the relevant people at T3_US_TAMU using the Mail Notification CC tool at the bottom of this page.

You can follow the same procedure requesting link disconnections to remove them.

When you create a new link you will also need to create load tests for the new site. We already have load tests in place with all the T1’s. If you wish to request load tests between T3_US_TAMU and a T2, email the site administrators at the desired T2 and ask them to make the load test link.